

## Wasser Ware Warranty

### LIMITED 5 YEARS LIFETIME END CONSUMER WARRANTY

All products have been manufactured to the highest quality standards and underwent comprehensive quality control testing by Wasser Ware Inc. and our parent manufacturing company ("Wasser Ware").

This warranty on applies to Wasser Ware products purchased by customers in Canada and the United States for residential use.

### WHO IS COVERED BY THE WARRANTY

This warranty extends solely to the original customers who will be using the products for personal use only. This warranty is non-transferable.

Consumer – The warranty extends to the original customer where the product is installed in the original place of residence.

Contractors, Bath & Kitchen Design Centres – The warranty will take effect upon installation in the end-customer's place of residence.

### WHAT IS COVERED UNDER THE WARRANTY

The warranty covers only Wasser Ware products installed in customer's place of residence against defects in material or workmanship.

Wasser Ware will replace at no charge for the following:

- Replacement parts only in order to repair the products to its original working condition
- Replace any product or part of the product that proves defective because due to improper workmanship, manufacturing and/or material, under normal residential installation, use, service and maintenance.

If Wasser Ware is unable to provide replacement part(s) in a timely fashion and/or repair is impractical, Wasser Ware will replace the defective product with a similar brand new product in exchange for the return of the defective product.

### LENGTH OF WARRANTY

5 years limited lifetime warranty for Wasser Ware kitchen and bathroom faucets for customers who purchased the products for sole personal household use.

For warranty claims after the 5 year coverage, Wasser Ware Inc. will either repair the product depending on parts and availability or offer an alternative product at a discount.

Products for commercial use, including, without limitation, commercial purposes such as rental and business, and this warranty will automatically default to 1 year coverage.

### THIS WARRANTY DOES NOT COVER, AND WASSER WARE WILL NOT PAY FOR:

1. Malfunctions or damage not resulting from defects in material or workmanship.
2. Malfunctions or damage resulting from normal wear and tear during usage, improper installation, misuse, abuse, negligence, accident, alteration and the use of abrasive or corrosive cleaning agents
3. Malfunction caused by excessive water pressure, sediments and particulate agents in water supply
- 4: Labor and other expenses for repairing, removal of defective products for warranty service.
- 5: Postage for returning defective products for warranty processing and/or labor and other expenses for installing repaired and/or replacement products.
- 6: Consequential damages of any kind caused by malfunctioned products exceeding the price of the product purchased

**WASSER WARE INC. WILL NOT BE LIABLE FOR ANY LOSS, DAMAGE, EXPENSE OR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, WHETHER BASED ON WARRANTY, CONTRACT OR NEGLIGENCE AND ARISING IN CONNECTION WITH THE SALE, USE OR REPAIR OF THE PRODUCT WITH TOTAL LIABILITY NOT EXCEEDING THE CONTRACT PRICE FOR THE PRODUCT CLAIMED TO BE DEFECTIVE OR UNSUITABLE.**



# Wasser Ware

Premium Quality Products at a Quality Price  
[www.wasserware.ca](http://www.wasserware.ca)